Bladder cancer Patient Information Session Location Virtual Room 9 Friday 9 July 12:30 - 13:30 Chairs S. Demkiw, Melbourne (AU) L. Makaroff, Chinnor (GB) Learning objectives · To learn how to have meaningful patient involvement in guideline development and implementation To understand the main challenges that patients experience in the bladder cancer care pathway · To understand how a multi-disciplinary team can improve cancer care To learn how to decrease pain perception and anxiety during cystoscopy To learn how to be involved in a worldwide study on the bladder cancer patient experience 12:30 - 12:40 **EVOLVE** - agreeing priority areas for patient involvement within guideline development J. Bjorgvist, Aberdeen (GB) L. Makaroff, Chinnor (GB) 12:40 - 12:42 Discussion 12:42 - 12:52 Exemplar: Striving for exceptional services for people affected by bladder cancer A. Randall, Chinnor (GB) 12:52 - 12:54 Discussion 12:54 - 13:04 Piloting multi-disciplinary team (MDT) clinics for urothelial cancer L.S. Lee, Singapore (SG) 13:04 - 13:06 Discussion 13:06 - 13:16 Does listening to music improve pain perception and anxiety in patients undergoing cystoscopy: A meta-analysis F. Dechao, Chengdu (CN) 13:16 - 13:18 Discussion 13:18 - 13:28 Understanding bladder cancer patient experiences study A. Filicevas, Brussels (BE) 13:28 - 13:30 Discussion